

October 14, 2013

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Judy Christiansen

RE: WC Docket No. 10-90

FCC Form 481 Filing pursuant to Sections 54.313 and 54.422

Dear Ms. Dortch:

On behalf of Alta Municipal Utilities, SAC 359024, we are submitting its FCC Form 481 which has been filed with USAC.

Sincerely,

Judy Christiansen

Consultant

Attachment

cc: Alta Municipal Utilites

man and the	m 481 - Carrier Annual Reporting Illection Form	and the second s	FCC Form 481 OMB Control No. 3050-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	353024	
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES	
<020>	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Judy Christiansen	
<035>	Contact Telephone Number: Number of the person identified in data line <030	402-398-0062	
<039>	Contact Email Address: Email of the person identified in data line <030>	jchristiansen@consortiaconsulting.co	m
ANNUA	L REPORTING FOR ALL CARRIERS		54.313 54.422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached w	(check box when complete)
<200> <210>	Outage Reporting (voice)	(complete attached w f no outages to report	orksheet)
<310>	Unfulfilled Service Requests (voice) Detail on Attempts (voice) Unfulfilled Service Requests (broadband) Detail on Attempts (broadband)	0 (attach descriptive d	
<410> <420>	Number of Complaints per 1,000 customers (voice Fixed Mobile 0.0 Number of Complaints per 1,000 customers (broat Fixed Mobile		
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection 359024ia510 Functionality in Emergency Situations 359024ia610 Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability Terrestrial Backhaul (Y/N)? Terms and Condition for Lifeline Customers	Rules Compliance (check to indicate cere (attached descriptive d (check to indicate cere (attached descriptive d (complete attached w (complete attached w (check to indicate cere (attached service) (if yes, complete attached w (check to indicate cere (attach descriptive d (if not, check to indicate cere (complete attached w (complete attached w	V
<2000> <2005>	Price Cap Carriers, Proceed to Price Cap Addition Including Rate-of-Return Carriers affiliated with Price Cap Addition Rate of Return Carriers, Proceed to ROR Addition	rice Cap Local Exchange Carriers (check to indicate cer (complete attached w	B 1 D 700 1 B 700 1 B
<3000> <3005>		(check to indicate cer (complete attached w	SECURIOR SEC

(100) 5	ervice Quality Improvement Reporting		FCC Form 481
Data Co	ollection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
			July 2013
<010>	Study Area Code 35902-		
<015>		MUNICIPAL UTILITIES	
<020>	Program Year 20	14	
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen	
<035>	Contact Telephone Number - Number of person identified in data line <03	O> 402-398-0062	
<039>	Contact Email Address - Email Address of person identified in data line <03	0> jchristiansen@consortiacon	sulting.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	•
<111>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no)	0
<112>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your certain your progress report is only required to address voice telephony service.	of	
	Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wicenter level or census block as appropriate.	t	of Attached Document (.pdf)
<113>	Maps detailing progress towards meeting plan targets		
<114>	Report how much universal service (USF) support was received		
<115>	How (USF) was used to improve service quality		
<116>	How (USF)was used to improve service coverage		
<117>	How (USF) was used to improve service capacity		
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)	FCC Form 481	
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819)
	July 2013	

<010>	Study Area Code	359024				
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen				
<035>	Contact Telephone Number - Number of person identified in data line <030> 402-398-0062					
<039>	Contact Email Address - Email Address of person identified in data line <030> jchristiansen@consortiaconsulting.com					

20>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
	NORS									Did This Outage		
	Reference	Outage Start	Outage Start	Outage End	Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
							See attache	d				
								ч				
						W	rksheet					
								8				

(700) Price Offerings including Voice Rate Data	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	359024
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen
<035>	Contact Telephone Number - Number of person identified in data line <030>	402-398-0062
<039>	Contact Email Address - Email Address of person identified in data line <030>	jchristiansen@consortiaconsulting.com

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	 	<bs></bs> <bs></bs> 	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
-								
								100 000 000
								
		-		0 11				
				See att	ached worksheet			

(710) Broadband Price Offerings Data Collection Form FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	359024
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen
<035>	Contact Telephone Number - Number of person identified in data line <03	0> 402-398-0062
<039>	Contact Email Address - Email Address of person identified in data line <03	jchristiansen@consortiaconsulting.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	©	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached (<i>select</i>)
			Co	o attached					
			Se	e attached					
			Work	sheet					

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	359024
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen
<035>	Contact Telephone Number - Number of person identified in data line <03	30> 402-398-0062
<039>	Contact Email Address - Email Address of person identified in data line <0	30> jchristiansen@consortiaconsulting.com
<810>	Reporting Carrier Alta Municipal Utilities	
<811>	Holding Company	
<812>	Operating Company	

<813>	<al></al>	<a2></a2>	<a3>-</a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
	<u> </u>	ttached works	heet
		ttacrica works	

P. Carlotte and Carlotte and	cal Cauds Reporting Ection Form 2	#FEC Form 481 **CNVIB CONTROL 3050-0986/OMB Control No. 3060-0819 #### 2013
<010>	Study Area Code	359024
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen
_<035>	Contact Telephone Number - Number of person identified in data line	
<039>	Contact Email Address - Email Address of person identified in data line	2<030> jchristiansen@consortiaconsulting.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	Name of Attached Document (.pdf)
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:	
-021	Needs assessment and deployment planning with a focus on Tribal	Select (Yes,No, NA)
<921>	community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	
<924>	Compliance with Rights of way processes	
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
<929>	Compliance with Tribal Business and Licensing requirements.	
\JLJ/	compliance that their such costs and account requirements.	

10/09/2013 Page 7

	Terrestrial Backhaul Reporting ection Form	2180 Form 481 2180 Control No. 3050-9986/OMB Control No. 3060-0819 http://dx.
<010>	Study Area Code	359024
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Judy Christiansen
<035>	Contact Telephone Number - Number of person identified in data line <030>	402-398-0062
<039>	Contact Email Address - Email Address of person identified in data line <030>	jchristiansen@consortiaconsulting.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

10/09/2013 Page 8

(1200) Te	erms and Condition for Lifeline Customers		the state of the s	FCC Form 481
Lifeline				OMB Control No. 3060-0986/OMB Control No. 3060-0819
Data Coll	ection Form			July 2013
<010>	Study Area Code		59024	
<015>	Study Area Name	A	ALTA MUNICIPAL UTILITIES	
<020>	Program Year	2	2014	
<030>	Contact Name - Person USAC should contact regarding this data		Judy Christiansen	
<035>	Contact Telephone Number - Number of person identified in data l	ine <030>	402-398-0062	
<039>	Contact Email Address - Email Address of person identified in data	line <030>	jchristiansen@consortiaconsulting	. com
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	-	s9024ia1210 me of attached document (.pdf)	
<1220>	Link to Public Website	НТТР		
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:			
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	1		
<1222>	Details on the number of minutes provided as part of the plan,	√		
<1223>	Additional charges for toll calls, and rates for each such plan.	/		

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<010>	Study Area Code	359024	
<015>		ALTA MUNICIPAL UTILITIES	
<020>	Program Year 2	014	
<030>	Contact Name - Person USAC should contact regarding this data	udy Christiansen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	402-398-0062	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jchristiansen@consortiaconsulting.com	
CHECK th	·	erica Phase I support, frozen High Cost support, High Cost support to offset acc (e) the information reported on this form and in the documents attached bel	•
	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2013>	2014 Frozen Support Certification		
<2014>	2015 Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting {47 CFR § 54.313(e)}		
<2017>	3rd year Broadband Service Certification		
<2018>	5th year Broadband Service Certification		
<2019>	Interim Progress Certification		<u> </u>
<2020>	Please check the box to confirm that the attached PDF, on line 2021,		
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a	recipient	
	of CAF Phase II support shall provide the number, names, and addres	ses of	
	community anchor institutions to which began providing access to br	padband	
	service in the preceding calendar year.		
<2021>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	

	ne Challenger Carrier Additional Dr. America attorne		FCFcom/481

10 10 10 10 10 10 10 10 10 10 10 10 10 1			July 2013
<010>	Study Area Code 359024		
<015>	- Total Trains	ICIPAL UTILITIES	
<020>	Program Year 2014 Contact Name - Person USAC should contact regarding this data Juc	dy Christiansen	
<035>	Contact Telephone Number - Number of person identified in data line <030>	402-398-0062	
<039>	Contact Email Address - Email Address of person identified in data line <030>	jchristiansen@consortiaconsulting.com	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursu CFR § 54.313(f)(2). I further certify that	ant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring the information reported on this form and in the documents atta	
	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF , on line 3012,	Name of Attached Document Listing Required Information	
(3011)	contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.		
(3012) (3013) (3014)	Community Anchor Institutions {47 CFR § 54.313{f}(1){ii}} Is your company a Privately Held ROR Carrier {47 CFR § 54.313{f}(2)} If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313{f}(2) compliance requires:	Name of Attached Document Listing Required Information	(Yes/No) (Yes/No)
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017) (3018)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation If the response is no on line 3014, Is your company audited?	Name of Attached Document Listing Required Information	(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § $54.313(f)(2)$, contains		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(3020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
(3022) (3023) (3024)	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers, Underlying information subjected to a review by an independent certified public accountant Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		Transition of the second of th
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	353024
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES
<020>	Program Year	2014
<030>	Contact Name - Pers	on USAC should contact regarding this data
<035>	Contact Telephone N	lumber - Number of person identified in data line <030> 402-398-0062
<039>		ss - Email Address of person identified in data line <030> jchristiansen@consortiaconsulting.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. Name of Reporting Carrier: Signature of Authorized Officer: Date Printed name of Authorized Officer: Title or position of Authorized Officer: Telephone number of Authorized Officer: Study Area Code of Reporting Carrier: Filing Due Date for this form: Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

10/09/2013 Page 12

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	359024	
<015>	Study Area Name	ALTA MUNICIPAL UTILITIES	
<020>	Program Year	2014	
<030>	Contact Name - Person US	AC should contact regarding this data Judy Christiansen	
<035>	Contact Telephone Numbe	r - Number of person identified in data line <030> 402-398-0062	
<039>	Contact Email Address - Em	nail Address of person identified in data line <030> jchristiansen@co	nsortiaconsulting.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier I certify that (Name of Agent) Tudy Christiansen is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. Name of Authorized Agent: Judy Christiansen Name of Reporting Carrier: ALTA MUNICIPAL UTILITIES Signature of Authorized Officer: CERTIFIED ONLINE Printed name of Authorized Officer: Wtility Manager Telephone number of Authorized Officer: Utility Manager Telephone number of Authorized Officer: 359024 Filing Due Date for this form: 10/15/2013 Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Re	ecipients on Behalf of Reporting	g Carrier
as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service su ne data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the inf	A STATE OF THE PROPERTY OF THE	mention and a second se
ame of Reporting Carrier: ALTA MUNICIPAL UTILITIES	An example of the second secon	
ame of Authorized Agent or Employee of Agent: Judy Christiansen		
gnature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date:	10/09/2013
inted name of Authorized Agent or Employee of Agent: Judy Christiansen		
tle or position of Authorized Agent or Employee of Agent Consultant		
elephone number of Authorized Agent or Employee of Agent: 402-398-0062		
tudy Area Code of Reporting Carrier: 359024 Filling Due Date for this form: 10	0/15/2013	

Attachments

Alta Municipal Utilities

Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

Service Quality Standards

The Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative
 either in person or via a local telephone call or toll-free telephone number during normal business
 hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
 - o Answer all incoming calls promptly.
 - o Respond to all inquiries for information promptly and courteously.
 - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
 - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

Consumer Protection Rules

The Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

Alta Municipal Utilities

Functionality in Emergency Situations

Back-Up Power

The Company can ensure functionality without an external power source. Alta has a backup battery supply of 8 hours in the headend and also has back-up generators that can be used.

Rerouting of Traffic around Damaged Facilities

Alta Municipal Utilities provides telecommunications service within one exchange. If there is any damage to facilities within the exchange, the company has a process for ensuring that the damaged facilities are repaired in a timely manner.

Traffic Spikes

The switching capacity and transport capacity of our switch for simultaneous calls is 16,128 calls. There are 742 customers and we are at approximately 30% on long distance calls at any one time. The Company has adequate spare capacity to handle sporadic traffic spikes resulting from emergency situations.

Alta Municipal Utilities

Lifeline Terms and Conditions

Alta Municipal Utilities offers Lifeline program-supported service to qualified low-income residential consumers for one telephone line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone service. Lifeline assistance lowers the cost of basic, monthly local telephone service. Eligible consumers can receive \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

Low-Income Home Energy Assistance Program (LIHEAP)
Federal Public Housing Assistance (Section 8)
Supplemental Nutrition Assistance Program (SNAP)
Medicaid
National School Lunch Program's Free Lunch Program
Supplemental Security Income (SSI)
Temporary Assistance for Needy Families (TANF)

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

2013 Federal Poverty Guidelines - 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,512	\$19,373	\$17,861
2	\$20,939	\$26,163	\$24,098
3	\$26,366	\$32,954	\$30,335
4	\$31,793	\$39,744	\$36,572
5	\$37,220	\$46,535	\$42,809
6	\$42,647	\$53,325	\$49,046
7	\$48,074	\$60,116	\$55,283
8	\$53,501	\$66,906	\$61,520
For each additional person, add	\$5,427	\$6,791	\$6,237

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Numbers of Minutes-of-Use Provided as Part of Lifeline Program Service

Alta Municipal Utilities' Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. Alta Municipal Utilities' Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including bundled services that are normally offered by Alta Municipal Utilities. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.